

American Airlines/American Eagle SCMS Field Office Directory

Account Management / Operations			
P.O. Box 14152, Lexington, KY 40512-4152 (800) 677-1412 Phone * (859) 264-4061 Main Fax			
Name	Title	Phone	Email
Matt Cohen	VP Client Services	704-423-1010	Matthew.Cohen@sedgwickcms.com
Brad Burry	Claims Assistant Manager	980-422-5756	bradley.burry@sedgwickcms.com
Justin Emerson	Manager Client Services	469-624-1028	Justin.Emerson@sedgwickcms.com
Eric White	AVP of Data Analytics	617-835-3373	eric.white@sedgwickcms.com
Plano, TX Dedicated Office (States Handled CO, OK, & TX) P. O. Box 14152, Lexington, KY 40512-4152 (800) 677-1412 Phone * (859) 264-4061 Main Fax			
Name	Title / Workgroup	Phn. #	Email
Meagan Knight	Team Leader - TX & CO	972-372-6116	Meagan.Knight@sedgwickcms.com
Patty McNeil	LTA: AA TX Outstations Primary (AUS/ELP/SAT), Mgmt/Support Primary	972-372-6185	Patricia.McNeil@sedgwickcms.com
Amber Blevins	LTA: AA F/A Primary, AA Pilots Backup (TX)	972-372-6113	amber.blevins@sedgwickcms.com
Shelli Ragle	LTA	972-372-6111	shelli.ragle@sedgwickcms.com
Rachele Mason	LTA: AA & Envoy All Workgroups in OK	972-372-6184	Rachele.Mason@sedgwickcms.com
Jimmie-Joe Van Syckle	Claim Representative	972-372-6130	Jimmie-Joe.VanSyckle@sedgwickcms.com
Stephanie Hancock	Team Leader - OK	972-372-6109	Stephanie.Hancock@sedgwickcms.com
Karen Meyer	AA & Envoy All Workgroups in OK (Office in Oklahoma City)	501-954-2444	Karen.Meyer@sedgwickcms.com
Carolyn Davis	AA & Envoy All Workgroups in OK (Office in Oklahoma City)	405-948-4657	carolyn.davis@sedgwickcms.com
Julie Carrico	AA & Envoy All Workgroups in OK	501-954-2445	julianne.carrico@sedgwickcms.com
Somer Harris	LTA	972-372-6236	somer.harris@sedgwickcms.com
Jonathan Vasquez	Claim Representative	972-372-6132	Jonathan.Vasquez@sedgwickcms.com
Lex Delposen	Claims Assistant	972-372-6144	Lex.Delposen@sedgwickcms.com
Andrew Hanshaw	Claims Assistant	972-372-6295	andrew.hanshaw@sedgwickcms.com
LaToya Taylor	Claims Assistant	972-372-6182	LaToya.Taylor@sedgwickcms.com
Erika Arterberry	Claims Assistant	972-372-6183	erika.arterberry@sedgwickcms.com
Aurora, IL Dedicated Office (States Handled AZ, IA, IL, IN, KS, MI, MN, MO, NE, UT and WI) P. O. Box 14155, Lexington, KY 40512-4152 (800) 358-2072 Phone * (859) 264-4074 Main Fax			
Name	Title / Workgroup	Phn. #	Email
David Cruse	Team Leader	331-684-9469	david.cruse@sedgwickcms.com
Joanna Reames	LTA: AZ	704-423-1017	joanna.reames@sedgwickcms.com
Max Sals	LTA: IL	331-684-9466	max.sals@sedgwickcms.com
Georgeanna Serif	Claim Representative	614-658-0787	Georgeanna.Thibodeau@sedgwickcms.com
Brett Jeziorski	Litigation Consultant for AZ & IL	501-716-6242	bretton.jeziorski@sedgwickcms.com
Jillon Newsome	IAP	602-906-3677	Jillon.Nesome@sedgwickcms.com
Kamau Ngozi	IAP	602-906-3678	Kamau.Ngozi@sedgwickcms.com

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Tampa, FL Dedicated Office (States Handled: AL, FL, GA, KY, LA, MS, NC, SC, TN, VA)
P. O. Box 14434, Lexington, KY 40512-4152
(800) 548-1373 Phone * (855) 673-2485 Main Fax

<i>Name</i>	<i>Title / Workgroup</i>	<i>Phn. #</i>	<i>Email</i>
Heather Gurtcheff	Team Leader	813-287-4126	Heather.Gurtcheff@sedgwickcms.com
Renee Gray	LTA: Ground crew, back up for flight attendants. FL, GA and AL	407-833-4163	Renee.Gray@sedgwickcms.com
Heidi Penhale	LTA: FL	813-287-4106	Heidi.Penhale@sedgwickcms.com
Jacqueline Meier	LTA: FL	407-942-1909	Jacqueline.Meier@sedgwickcms.com
Myrna Lopez	LTA: FL & NC	407-942-1964	Myrna.Lopez@sedgwickcms.com
Ladeea McCloud	Medical Only Claim Representative	407-833-4195	Ladeea.McCloud@sedgwickcms.com
Melissa Beasley	Assistant Team Leader, LTA for VA	804-673-5886	melissa.beasley@sedgwickcms.com
Valerine Conerly	LTA: pilot, flight attendant, back up for ground crew. NC, SC, TN, FL	704-423-1015	Valerine.Conerly@sedgwickcms.com
Kelly Burton	LTA: NC & VA	952-942-2685	Kelly.Burton@sedgwickcms.com
Will Perry	LTA: NC & FL	704-423-1014	William.Perry@sedgwickcms.com
Polly Snodgrass-Evans	Claim Representative	402-963-2858	Polly.Snodgrass-Evans@sedgwickcms.com
Allison Jones	Claims Assistant	813-287-4130	Allison.Jones@sedgwickcms.com

Long Beach, CA Dedicated Office (States Handled: CA)
P. O. Box 14450, Lexington, KY 40512-4156
(866) 640-8068 Phone * (562) 981-1760 Main Fax

<i>Name</i>	<i>Title / Workgroup</i>	<i>Phn. #</i>	<i>Email</i>
Nate Smith	Team Leader	562-981-0206	Nathaniel.Smith@sedgwickcms.com
Donna Puga	Claim Representative: AA Ground, MGMT/Support Staff Primary	562-981-0218	Donna.Puga@sedgwickcms.com
Akosua Bates	LTA: All (Resolution) AA/FA/pilots Primary (post 180 days old)	562-981-0239	Akosua.Bates@sedgwickcms.com
Gabriela Gonzalez Cabrera	Claim Representative: AA M&E Primary, All workgroups/companies backup	562-981-0257	Gabriela.GonzalezCabrera@sedgwickcms.com
Wendy Carrera	IAP	562-981-1772	Wendy.Carrera@sedgwickcms.com
Antonella Aiello	IAP	562-981-1774	Antonella.Aiello@sedgwickcms.com
Christina Ramirez	Claims Assistant	562-981-1784	christina.ramirez@sedgwickcms.com

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Syracuse, NY Dedicated Office (States Handled: CT, MA, ME, NJ, NY, PA, and RI)

P. O. Box 14156, Lexington, KY 40512-4156
(800) 826-4338 Phone * (859) 264-4075 Main Fax

Name	Title / Workgroup	Phn. #	Email
Ryan Abbott	Team Leader	315-426-4847	Ryan.Abbott@sedgwickcms.com
Liz Carbaugh	LTA: AA Ground Primary, AOS Backup (CT, RI, MA, ME, DE, VT, NY)	315-426-4941	Elizabeth.Carbaugh@sedgwickcms.com
Renee LePage	Medical Only	315-426-4864	Renee.LePage@sedgwickcms.com
Kelly Cleveland	IAP	315-426-4842	Kelly.Cleveland@sedgwickcms.com
Carmen Mirizio	Team Leader	315-426-4836	carmen.mirizio@sedgwickcms.com
Sarah Tuper	LTA: All AA claims in DC, VA, MD, NY, PA, All companies/workgroups Backup	315-426-4817	Sarah.Tuper@sedgwickcms.com
Amy Wheelock	LTA: All NY workgroups	315-426-4914	Amy.Wheelock@sedgwick.com
Nikkole Ferrone	LTA: Resolution	315-426-4826	nikkole.ferrone@sedgwickcms.com
Mary Griswold	LTA: AA M&E Primary, All AA claims in CT, RI, MA, ME, DE and VT	860-683-8224	Mary.Griswold@sedgwickcms.com
Karen Martin	LTA: PA	315-426-4830	karen.martin@sedgwickcms.com
Brianne Brayman	Claims Assistant	315-426-4833	brianne.brayman@sedgwickcms.com

Albuquerque, NM Designated Office (States Handled: NM)

P.O. Box 14152, Lexington, KY 40512-4152
(866) 541-3818 Phone * (859) 264-4061 Fax

Name	Title / Workgroup	Phn. #	Email
Joetta Cormier	Team Leader	505-837-8321	Joetta.Cormier@sedgwickcms.com
Gloria Moya	Lost Time Examiner	505-837-8315	Gloria.Moya@sedgwickcms.com
Claudia Pallares	Medical Only Adjuster	505-837-8317	Claudia.Pallares@sedgwickcms.com

Boise, ID Designated Office (States Handled: ID)

P.O. Box 14543, Lexington, KY 40512-4543
(866) 333-1315 Phone * (859) 264-4061 Fax

Name	Title / Workgroup	Phn. #	Email
Lynne Thielges	Team Leader	208-388-3296	Lynne.Thielges@sedgwickcms.com
Adeana Longly	Lost Time Adjuster	208-388-3285	Adeana.Longly@sedgwickcms.com
Tayde Diaz	Medical Only Adjuster	208-388-3246	Tayde.Diaz@sedgwickcms.com

American Airlines/American Eagle SCMS Field Office Directory

Honolulu, HI Designated Office (States Handled: HI)			
P.O. Box 14541, Lexington, KY 4512-4541 (866) 580-6674 Phone * (808) 523.3250 Fax			
Name	Title / Workgroup	Phn. #	Email
Luanne Chun	Team Leader	808-523-3230	Luanne.Chun@sedgwickcms.com
Arlene Gusman	IAP	808-523-3228	arlene.gusman@sedgwickcms.com
Independence, OH Designated Office (States Handled: OH)			
P.O. Box 14156, Lexington, KY 4512-4541 (800) 953-6635 Phone * (859) 264-4065 Fax			
Name	Title / Workgroup	Phn. #	Email
Marla Formoso	Team Leader	216-617-2651	Marla.Formoso@sedgwickcms.com
Marita Petrosky	Lost Time & Medical Only Adjuster	216-986-6234	marita.petrosky@sedgwickcms.com
Jacksonville, AR Designated Office (States Handled: AR)			
P.O. Box 8107, Jacksonville, AR 72078 (877) 300-6187 Phone * (859) 264-4061 Fax			
Name	Title / Workgroup	Phn. #	Email
Heather Gurtcheff	Team Leader	813-287-4126	Heather.Gurtcheff@sedgwickcms.com
Georgia Diemer	Lost Time Adjuster	407-942-1957	georgia.diemer@sedgwickcms.com
Ramsey Daddis	Medical Only Adjuster	407-833-4128	Ramsey.Daddis@sedgwickcms.com
Las Vegas, NV Designated Office (States Handled: NV)			
PO Box 95518, Las Vegas, NV 89193 (888) 713-1112 Phone * (859) 264-4063 Fax			
Name	Title / Workgroup	Phn. #	Email
Tara Hutchinson	Team Leader	702-568-3865	Tara.Hutchinson@sedgwickcms.com
Holly Hamilton	Lost Time Adjuster	702-568-3864	holly.hamilton@sedgwickcms.com
Myrna Del Rio	Medical Only	702-568-3869	Myrna.DelRio@sedgwickcms.com

American Airlines/American Eagle SCMS Field Office Directory

Portland, OR Designated Office (States Handled: OR)

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(800) 906-3147 Phone * (503) 412-3990 Fax

<i>Name</i>	<i>Title / Workgroup</i>	<i>Phn. #</i>	<i>Email</i>
Lee Ann Slawson	Team Leader	503-412-3944	LeeAnn.Slawson@sedgwickcms.com
Sandra Crenshaw	Lost Time Adjuster	503-238-4879	Sandra.Crenshaw@sedgwickcms.com
Nadia Roberts	Medical Only Adjuster	503-238-4892	nadia.roberts@sedgwickcms.com